



Himalayan Hermitage

Terms & Conditions



Welcome to your Journey with Himalayan Hermitage!

You are booking a journey with Himalayan Hermitage Limited, a Hong Kong registered company. Himalayan Hermitage's Co-Directors, Sisse Budolfson and Alex d'Artois, are traveling through Nepal during the spring and autumn seasons and are otherwise traveling elsewhere throughout the year. The address for Himalayan Hermitage is: Himalayan Hermitage Limited, Room 1701, 17th Floor, Shui On Centre, 6-8 Harbour Road, Wanchai, Hong Kong. Mobile Number + WhatsApp Id: (+977) 9813519458.

In every country/location where Himalayan Hermitage operates their pilgrimage journeys they work in collaboration with their local travel agent partners: Summit Treks in Nepal, Blue Sky in Bhutan, and Roof of the World in Tibet. Himalayan Hermitage keep a high quality standard by employing facilitators that are well versed in 'Buddhist Studies' (philosophy, history, and language) to guide their journeys. These facilitators also have had a daily meditation practice for at least 10 years. The idea of 'pilgrimage' here is of an introspective and non-religious inclination where Himalayan Hermitage's aim is to provide everyone of all faiths and cultures access to the rich wisdom traditions of the Himalayas.

It is a fundamental condition of booking that you acknowledge that this is a 'pilgrimage journey' that you are about to embark on. This may require the participant's emotional responsibility and flexibility as the contemplative probing during a pilgrimage may bring up temporary yet undesired states and/or insights. This is the nature of this kind of a journey. Also, you may be exposed to risks greater than in everyday life such as: being in high altitude, traveling and hiking in the Himalayan foothills, natural disasters, etc. You must sign a waiver and release as part of the booking and you will be bound by the conditions of these Terms & Conditions.



BOOKING A JOURNEY REQUIRES

- DEPOSIT of \$500 or \$750 (see journey details)
- Completion of the **REGISTRATION FORM**
- **WAIVER & RELEASE – ACKNOWLEDGEMENT** (check the box on bottom of Registration Form) that you have read, agreed to, and understood the terms and conditions of the Waiver + Release



OUR PAYMENT SCHEDULE

- **DEPOSIT:** Due 90 days before the start of the journey (unless booking last minute, which is generally not a problem)
- **BALANCE PAYMENT:** Full balance payment due 60 days before the start of trip.

NOTE: The payee is responsible for all banking fees from their end, including middle bank fees. Himalayan Hermitage absorbs banking fees on the receiving end but only records the payment received.



CANCELLATION POLICY

Himalayan Hermitage **STRONGLY** advise purchasing **TRIP (TRAVEL) INSURANCE** along with the required **TRAVEL MEDICAL INSURANCE** when booking a journey in case of changes in plans, family or personal emergencies or medical issues. Himalayan Hermitage almost never cancels a trip, but in certain circumstances such as last minute cancellations by trip members, unstable political situations or other natural disasters beyond their control, Himalayan Hermitage may be forced to cancel a journey.

Please find Himalayan Hermitage's refund and cancellation policies below. Note that Himalayan Hermitage is lenient with their refund policy as in the rare event of cancellation their aim is to keep you as a client on another journey!

- **FULL REFUND** if the journey is cancelled 3 months (or earlier) prior to the starting date of the journey **MINUS** any costs incurred (flight cancellation fees, permit fees, hotel booking fees, banking fees, turning others away from a full trip).
- **50% REFUND** if the journey is cancelled 1-2 months prior to the starting date of the journey (same conditions)
- **NO REFUND** if the journey is cancelled within 1 month of the starting date of the journey (same conditions)

These 3 points above are the policy for both if you withdraw your registration and if Himalayan Hermitage is forced to cancel the journey.

Himalayan Hermitage never plans to cancel any journey, but reserves the right to do so due to unusual or unforeseeable circumstances or circumstances that might affect their ability to manage risks including, but not limited to, natural disaster, political unrest, political border closures or war. IF Himalayan Hermitage cancels the journey due to one of the above reasons, they will fully refund payments minus the deposit and any costs incurred (flight cancellations, permits, etc). Deposits can be transferred to another trip, either during the same year or another year. IF Himalayan Hermitage offer an alternative journey and you choose not to join, Himalayan Hermitage reserves the right to keep the journey deposit (but again, are lenient with returning deposits). In the event that Himalayan Hermitage is forced to cancel the journey due to not having enough registrations they will refund the payment in full, including the deposit (minus any costs incurred such as: flight cancellations, permits, etc). In any case Himalayan Hermitage shall not be liable to refund any additional expenses that you may have incurred (such as medical or travel insurance, visas, vaccinations and/or other incidental costs).



MEDICAL & TRAVEL INSURANCE

Before joining a journey, you **MUST** purchase travel medical insurance. Himalayan Hermitage **STRONGLY** advises to purchase travel insurance that includes trekking or travel over 4000 meters (10,000 feet). This should include adequate cover for baggage, medical expenses, cancellation, helicopter evacuation, and emergency repatriation.

The pilgrimage journey information web pages give information and conditions relating to the journey and are deemed to be part of the contract and so you should be fully aware of their contents. However, the itinerary is an indication of what the group should accomplish, but not a contractual obligation. Changes may be made because of exceptional weather, flight cancellations, sickness or other unforeseeable circumstances. No refunds are given for unused services except in special circumstances (discuss privately with Himalayan Hermitage).

All information and advice provided (medical insurance suggestions, flights, vaccinations, climate, trekking equipment, visas, hotels, etc.) is given in good faith, but without responsibility by Himalayan Hermitage.

You agree to abide by the authority of the leader who is the Himalayan Hermitage facilitator.

If you have a complaint that cannot be dealt with immediately, or you are not satisfied with the response, please notify Himalayan Hermitage in writing within 10 days of the journey completion. Himalayan Hermitage shall try to agree on a settlement. This process shall be governed by the laws of the country in which the trip takes place.

You should bring a smile, your sense of adventure, an open mind, and a curiosity to learn about other cultures and ways of life with you. And enjoy the journey!